



Service-Learning Journal Prompts

After each service activity, take some time to reflect on the experience while it is still fresh in your mind. Use the WHAT? SO WHAT? NOW WHAT? framework as guide, and consider the following prompts:

WHAT?

- What were your primary activities?
- With whom did you interact?
- What did you learn? Did anything surprise you?

SO WHAT?

- What have you learned about the organization and the people it serves? How would you describe your impact?
- What challenges did you encounter? Did anything challenge your previously held beliefs?
- What successes did you have?
- How did your service activities reinforce, complement, or challenge your classroom learning?

NOW WHAT?

- How does today's experience inform your approach for the rest of the semester?
- How does your service experience impact your future personal and career goals?
- What are the broader systemic or structural forces that impact the issue you are engaged with in the classroom and in your service work? Consider how social and political dynamics influence the issue you are studying and trying to address.